**BUG1 Report**

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| ID number | #1 |
| Name | Login interface - Unable to login with valid credentials |
| Reporter | Mircea Raoul Gheorghiu |
| Submit Date | 03/07/2023 |
| Summary | When input valid credentials in Username and Password fields from the Login page, the user cannot login into the user account, and the following error message appears: "Epic sadface: Sorry, this user has been locked out." |
| URL | https://www.saucedemo.com/ |
| Screenshot |  |
| Platform | Macintosh |
| Operating System | macOS Monterey Version 12.6.7 |
| Browser | Chrome - Version 114.0.5735.198 (Official Build) (x86\_64) |
| Severity | Critical |
| Assigned to | / |
| Priority | Critical |

**Description**

When input valid credentials in Username and Password fields from the Login page, the user cannot login into the user account, and the following error message appears: "Epic sadface: Sorry, this user has been locked out."

**Steps to reproduce**

1. open Webshop link in Chrome browser - https://www.saucedemo.com/

2. input valid username

3. input valid password

4. click/press on the "Login" button

**Expected result**

Login into the user account.

**Actual result**

The user cannot login into the user account, and the following error message appears: "Epic sadface: Sorry, this user has been locked out."

**Notes**